

*Effective October 29, 2019*



## ***Non-Stop Bus Service to LAX***

- ***Hollywood***
- ***Long Beach***
- ***Union Station***
- ***Van Nuys***



## Hollywood

### Location:

The Hollywood FlyAway® bus stop is located at 1627 N. Vine Street, between Hollywood and Sunset Boulevards. This stop is a short distance from the Metro Red Line Hollywood/Vine Station.

### Passenger Drop Off/Pick Up:

Motorists may drop off or pick up passengers using curbside meters or nearby parking facilities.

### Parking:

The FlyAway® bus stop is located a short walking distance to public parking.



1627 N. Vine Street, Los Angeles, CA 90028

## Bus Schedule

### Depart Hollywood Bus Stop

Daily			
5:15 am	10:15 am	3:15 pm	8:15 pm
6:15 am	11:15 am	4:15 pm	9:15 pm
7:15 am	12:15 pm	5:15 pm	
8:15 am	1:15 pm	6:15 pm	
9:15 am	2:15 pm	7:15 pm	

### Depart LAX Terminal 1

(Allow extra time for pick up at Terminals 2-7)

Daily			
6:15 am	11:15 am	4:15 pm	9:15 pm
7:15 am	12:15 pm	5:15 pm	10:15 pm
8:15 am	1:15 pm	6:15 pm	
9:15 am	2:15 pm	7:15 pm	
10:15 am	3:15 pm	8:15 pm	

For real-time bus tracking,  
visit [www.lawa.org/flyaway](http://www.lawa.org/flyaway)  
and select Hollywood.



## Long Beach

### Location:

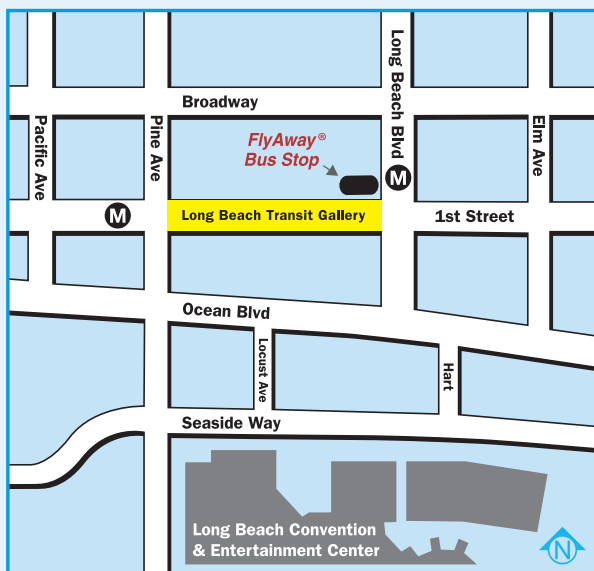
The Long Beach FlyAway® bus stop is located at the northwest corner of 1st Street and Long Beach Boulevard in the Long Beach Transit Gallery at Shelter A. The transit gallery is a major transportation hub that includes local and regional transportation services, and is located a short walking distance to the Long Beach Convention Center and area hotels.

### Passenger Drop Off/Pick Up:

Motorists may drop off or pick up passengers using curbside meters or nearby parking facilities. Private vehicles are not allowed on 1st Street within the Long Beach Transit Gallery.

### Parking:

The FlyAway® bus stop is located a short walking distance to public parking.



107 East First Street, Long Beach, CA 90802

## Bus Schedule

### Depart Long Beach Bus Stop

Daily			
5:30 am	10:30 am	3:30 pm	8:30 pm
6:30 am	11:30 am	4:30 pm	9:30 pm
7:30 am	12:30 pm	5:30 pm	
8:30 am	1:30 pm	6:30 pm	
9:30 am	2:30 pm	7:30 pm	

### Depart LAX Terminal 1

*(Allow extra time for pick up at Terminals 2-7)*

Daily			
5:30 am	10:30 am	3:30 pm	8:30 pm
6:30 am	11:30 am	4:30 pm	9:30 pm
7:30 am	12:30 pm	5:30 pm	10:30 pm
8:30 am	1:30 pm	6:30 pm	
9:30 am	2:30 pm	7:30 pm	

For real-time bus tracking,  
visit [www.lawa.org/flyaway](http://www.lawa.org/flyaway)  
and select Long Beach.



## Union Station

### Location:

The Union Station FlyAway® service operates from Bus Stop 1 at the Patsaouras Transit Plaza at Union Station East. Enter on Vignes Street. The FlyAway® ticket kiosk is on the south end of the plaza near Bus Bay 1.

### Passenger Drop Off/Pick Up:

Passengers entering the Metro parking structure from Vignes Street should **turn right** on Level P-1 and enter the passenger pick up and drop off area on the right.

### Parking:

Parking is available in the parking garage located under the bus plaza. The entrance is on Vignes Street. Daily rate is \$8, with a 30-day limit.

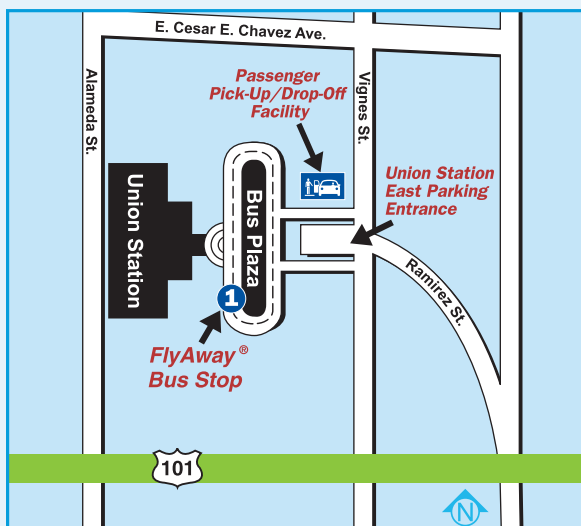
For more information:

Website: <http://www.unionstationla.com/visit>

Union Station East Parking: (213) 620-0115

### Transit Connections to Union Station:

Ride Metro Rail/Bus, Metrolink or Amtrak to Union Station for a convenient connection to the FlyAway® bus service.



Patsaouras Transit Plaza, Los Angeles, CA 90012

## Bus Schedule

### Depart Union Station Patsaouras Transit Plaza

Monday – Friday			
12:00 am	7:10 am	12:00 pm	6:00 pm
12:30 am	7:30 am	12:30 pm	6:30 pm
1:00 am	7:50 am	1:00 pm	7:00 pm
2:00 am	8:10 am	1:30 pm	7:30 pm
3:00 am	8:30 am	2:00 pm	8:00 pm
4:00 am	8:50 am	2:30 pm	8:30 pm
5:00 am	9:10 am	3:00 pm	9:00 pm
5:30 am	9:30 am	3:30 pm	9:30 pm
5:50 am	10:00 am	4:00 pm	10:00 pm
6:10 am	10:30 am	4:30 pm	10:30 pm
6:30 am	11:00 am	5:00 pm	11:00 pm
6:50 am	11:30 am	5:30 pm	11:30 pm
Saturday – Sunday			
12:00 am	7:30 am	1:00 pm	6:30 pm
12:30 am	8:00 am	1:30 pm	7:00 pm
1:00 am	8:30 am	2:00 pm	7:30 pm
2:00 am	9:00 am	2:30 pm	8:00 pm
3:00 am	9:30 am	3:00 pm	8:30 pm
4:00 am	10:00 am	3:30 pm	9:00 pm
5:00 am	10:30 am	4:00 pm	9:30 pm
5:30 am	11:00 am	4:30 pm	10:00 pm
6:00 am	11:30 am	5:00 pm	10:30 pm
6:30 am	12:00 pm	5:30 pm	11:00 pm
7:00 am	12:30 pm	6:00 pm	11:30 pm

### Depart LAX Terminal 1

(Allow extra time for pick up at Terminals 2-7)

Daily			
12:10 am	7:40 am	1:10 pm	6:40 pm
12:40 am	8:10 am	1:40 pm	7:10 pm
1:10 am	8:40 am	2:10 pm	7:40 pm
2:10 am	9:10 am	2:40 pm	8:10 pm
3:10 am	9:40 am	3:10 pm	8:40 pm
4:10 am	10:10 am	3:40 pm	9:10 pm
5:10 am	10:40 am	4:10 pm	9:40 pm
5:40 am	11:10 am	4:40 pm	10:10 pm
6:10 am	11:40 am	5:10 pm	10:40 pm
6:40 am	12:10 pm	5:40 pm	11:10 pm
7:10 am	12:40 pm	6:10 pm	11:40 pm

## Van Nuys

### Location:

The Van Nuys FlyAway® Bus Terminal is located at 7610 Woodley Avenue in Van Nuys.

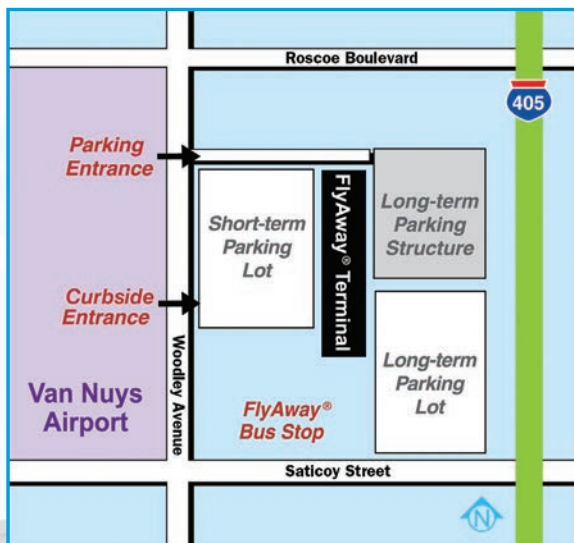
### Passenger Drop Off/Pick Up:

Motorists may drop off or pick up passengers at the FlyAway® Bus Terminal entrance on Woodley Avenue.

### Parking:

Parking is available at the FlyAway® Bus Terminal in the covered parking structure and long-term parking lot by entering on Woodley Avenue. The daily rate is \$5, with a 30-day limit. Parking may be limited during peak travel periods. The parking garage is patrolled regularly by security officers.

The Van Nuys FlyAway® Parking Facility can be reached at (818) 997-4427.



7610 Woodley Avenue, Van Nuys, CA 91406



## Bus Schedule

### Depart FlyAway® Bus Terminal Van Nuys

Daily			
12:00 am	6:30 am	10:30 am	5:30 pm
1:00 am	6:45 am	11:00 am	6:00 pm
2:00 am	7:00 am	11:30 am	6:30 pm
3:00 am	7:15 am	12:00 pm	7:00 pm
3:30 am	7:30 am	12:30 pm	7:30 pm
4:00 am	7:45 am	1:00 pm	8:00 pm
4:30 am	8:00 am	1:30 pm	8:30 pm
4:45 am	8:15 am	2:00 pm	9:00 pm
5:00 am	8:30 am	2:30 pm	9:30 pm
5:15 am	8:45 am	3:00 pm	10:00 pm
5:30 am	9:00 am	3:30 pm	10:30 pm
5:45 am	9:15 am	4:00 pm	11:00 pm
6:00 am	9:30 am	4:30 pm	11:30 pm
6:15 am	10:00 am	5:00 pm	

### Depart LAX Terminal 1

(Allow extra time for pick up at Terminals 2-7)

Daily			
12:00 am	9:00 am	2:00 pm	7:15 pm
12:15 am	9:30 am	2:15 pm	7:30 pm
12:30 am	10:00 am	2:30 pm	8:00 pm
1:15 am	10:30 am	3:00 pm	8:15 pm
2:15 am	11:00 am	3:15 pm	8:30 pm
2:45 am	11:15 am	3:30 pm	9:00 pm
3:45 am	11:30 am	3:45 pm	9:15 pm
4:15 am	11:45 am	4:00 pm	9:30 pm
4:45 am	12:00 pm	4:15 pm	10:00 pm
5:30 am	12:15 pm	4:30 pm	10:15 pm
6:00 am	12:30 pm	5:00 pm	10:30 pm
6:30 am	12:45 pm	5:30 pm	11:00 pm
7:00 am	1:00 pm	6:00 pm	11:15 pm
7:30 am	1:15 pm	6:15 pm	11:30 pm
8:00 am	1:30 pm	6:30 pm	
8:30 am	1:45 pm	7:00 pm	

## **Baggage Guidelines**

The following baggage policy applies on all LAX FlyAway® buses:

### **Baggage Liability:**

Passenger name identification must be placed on the outside of all baggage. The owner's name and complete permanent address should be contained inside each piece of luggage. Los Angeles World Airports assumes no liability for articles that are carried on board, or for lost, stolen or damaged luggage and personal articles.

### **Limitations:**

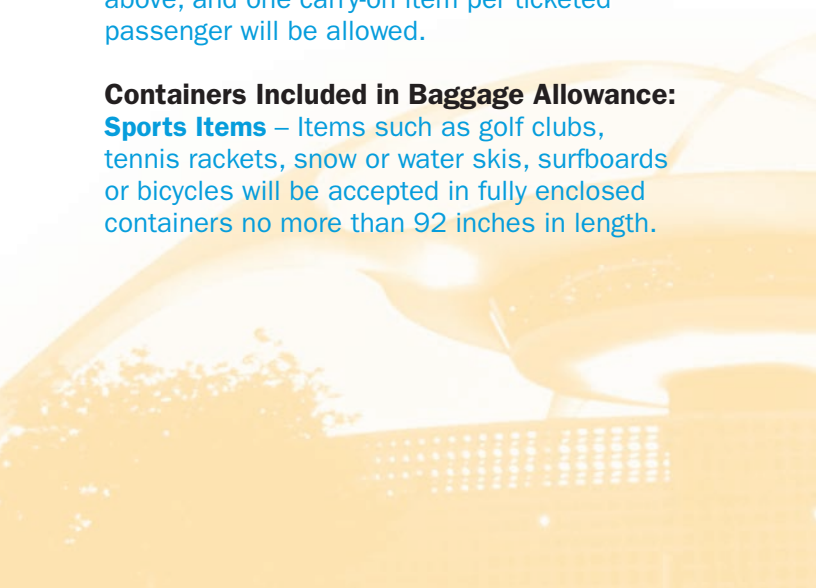
**Size** – No single piece of luggage will be accepted if its combined length, width and height exceeds 62 inches. Small items, such as cosmetics bags, camera bags, briefcases, etc., should be carried aboard the bus with you.

**Weight** – No single piece of luggage or property weighing in excess of fifty (50) pounds will be accepted for transportation in baggage service.

**Baggage Allowance** – A maximum of three (3) stowed bags and/or other type of containers, meeting weight and size limitations specified above, and one carry-on item per ticketed passenger will be allowed.

### **Containers Included in Baggage Allowance:**

**Sports Items** – Items such as golf clubs, tennis rackets, snow or water skis, surfboards or bicycles will be accepted in fully enclosed containers no more than 92 inches in length.



**Musical Instruments** – Musical instruments will be accepted when enclosed in substantially rigid containers to withstand handling in regular baggage service.

**Guns or Firearms (Unloaded)** – Unloaded guns or firearms will be accepted only when enclosed in wood, leather or other substantially rigid cases.

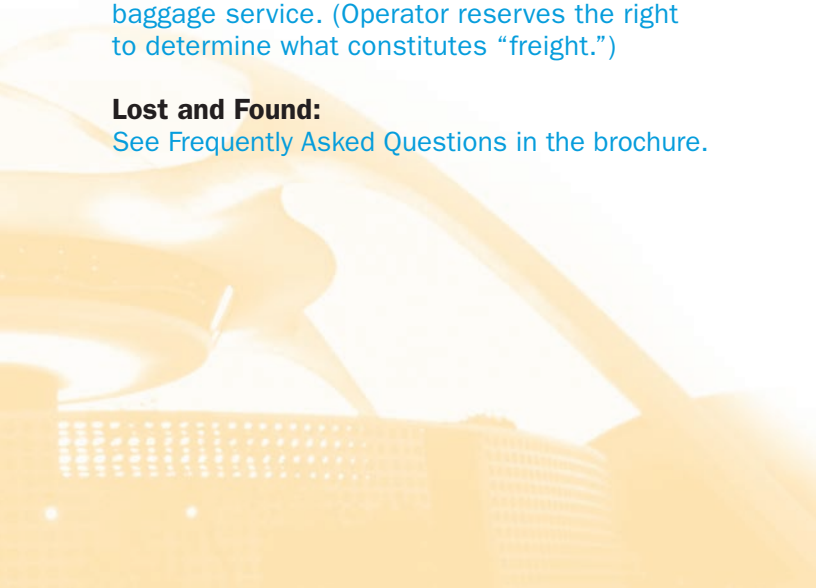
**Wheelchairs** – Wheelchairs must meet general weight limit and fit in the baggage compartment with the user's understanding that it might not be carried in an upright position. Non-spillable batteries meeting FAA Title 49 accepted. Non-ambulatory passengers can be boarded on wheelchair-lift-equipped buses only.

**Prohibited Articles and Receptacles**

**in Baggage Service** – Acids, articles of extraordinary value, baby carriages, cameras, electronic equipment (computers, stereos, radios, television sets, tape recorders, etc.), chinaware, cylinders containing compressed gas, explosives, fragile articles, furniture, loaded guns or other firearms, inflammable material or liquids, and freight-type articles are prohibited from being placed in FlyAway® baggage service. (Operator reserves the right to determine what constitutes "freight.")

**Lost and Found:**

See Frequently Asked Questions in the brochure.



## Tickets

### Purchasing Tickets:

Tickets can be purchased online at [www.LAXFlyAway.org](http://www.LAXFlyAway.org) and directly from bus drivers or ticket booths. The FlyAway® bus service only accepts American Express, MasterCard, and Visa credit and debit cards.

You may use your ticket for any direction of your trip. Tickets are non-transferable among routes. Tickets are good for **30 days** from the date of purchase.

**All sales are FINAL. No refunds or extensions.**

Cash is NOT accepted. If you are asked to pay using cash, please report the incident to [FlyAwayComments@lawa.org](mailto:FlyAwayComments@lawa.org).

**Union Station Only:** Cash is accepted by ticket vending machines operated by Metrolink at Union Station.

**NOTE:** The FlyAway® bus currently cannot process transactions that use “smartchip” or EMV technology when purchasing tickets from bus drivers/ticket agents. This includes “Chip and PIN” cards, issued by banks outside of the United States. Customers must use a credit card with a magnetic stripe when purchasing tickets from bus drivers/ticket agents. Credit cards featuring both smartchips and magnetic stripes issued by U.S.-based banks are accepted by bus drivers/ticket agents.

### Redeeming Tickets:

Tickets can be redeemed by a person whose name does not appear on the ticket.

Ticket redemption procedures differ between FlyAway® bus service routes.

- **Union Station and Van Nuys:**

You can show either a printed hard copy or an electronic copy of your [confirmation email](#), which will be scanned by the ticket agent.

- **Hollywood and Long Beach:**

You can show the email receipt using your smart device or provide the [confirmation number](#) to the bus driver.

## Riding and Traffic

All FlyAway® buses are wheelchair-accessible. FlyAway® operates daily, including holidays. All FlyAway® service routes offer free Wi-Fi. Ask your bus driver for instructions on how to connect.

The **Union Station** and **Van Nuys** service routes offer free device charging stations under the seats.

The FlyAway® bus service operates on a “first come, first served” basis. Please arrive 10 minutes before the scheduled departure time. For safety reasons, no boarding is permitted two minutes prior to bus departure.

Real-time bus schedules for the **Hollywood** and **Long Beach** service routes can be found at <https://laxfly.thebus.mobi>. Real-time location of the **Van Nuys** and **Union Station** shuttles on route to LAX at <https://tracker.laxshuttletix.com>.

### Travel Time:

Travel times will vary depending on traffic. For real-time travel information, please call the following phone numbers for the service route indicated:

- **Union Station** and **Van Nuys** routes:  
(714) 507-1170
- **Hollywood** and **Long Beach** routes:  
(310) 834-1002

### Animals:

Trained service animals are allowed to accompany qualified customers with disabilities on the bus. A service animal should sit in the floor space in front of the customer's seat. To comply with safety regulations, the animal cannot protrude in the aisle of the bus.

Non-service animals are required to be in a suitable carrier. The carrier must fit completely under the seat in front of the customer and remain there at all times.

## **Frequently Asked Questions**

### **FARES/TICKETING**

#### **Does FlyAway® accept cash?**

Currently, cash may be used to purchase tickets at Metrolink ticket machines located at Union Station. No other routes accept cash at this time. If asked to pay cash, please report the incident to [FlyAwayComments@lawa.org](mailto:FlyAwayComments@lawa.org).

#### **Are tickets good for any time?**

Tickets are good for **30 days** from the date of purchase and are good for any time of day. Extensions or refunds are not provided.

#### **Can someone else other than the person whose name is on the ticket use the ticket?**

Yes, a ticket may be used by anyone in its possession.

#### **I inadvertently bought two FlyAway® tickets, but I only need one, may I get a refund?**

No, all sales are final. Tickets are valid 30 days from the date of purchase.

#### **Can I use the one-way ticket I purchased for any direction (e.g., from LAX to Union Station as well as from Union Station to LAX)?**

Yes, you may use your ticket for any direction of your trip.

### **SCHEDULES**

#### **Do you operate special holiday schedules?**

Our regularly scheduled service operates during the holiday seasons. We do not decrease service during the holidays, however, if we add additional services the information will be posted on our website at [www.LAXFlyAway.org](http://www.LAXFlyAway.org)

### **LOST AND FOUND**

#### **Do you have lost and found?**

Yes. To inquire about lost and found items, please call:

- **Union Station** and **Van Nuys** routes:  
(714) 507-1170
- **Hollywood** and **Long Beach** routes:  
(310) 834-1002

## ***Riding the FlyAway Using a Metro TAP Card or EZ Transit Pass***

Instead of purchasing tickets online using a credit card, holders of active Metro TAP cards and EZ Transit Passes with sufficient stored value can complete transactions for any FlyAway® route via TAP card readers.

- **Union Station and Van Nuys:**

A FlyAway® attendant will ask for your TAP Card, and complete your transaction by tapping it against a card reader within the FlyAway® ticket counter.

- **Hollywood and Long Beach:**

TAP Card readers are installed at the entrance of the FlyAway® shuttle. Riders must tap their card on the reader when boarding.

## **Metro TAP Card and EZ Transit Pass Discounts**

Payment using a Metro TAP Card, or a TAP Card loaded with an EZ Transit Pass, can provide additional discounts.

Guests using a Metro TAP Card to purchase a one-way trip on the Long Beach service will pay only \$8, a discount from the service route's regular price of \$9.

Riders using an EZ Transit Pass will pay an upcharge that varies depending on the EZ zones loaded onto the TAP card. Depending on which zone is loaded onto the TAP card, EZ Transit Pass users may be able to ride the FlyAway® service for no additional upcharge.

Please visit [www.LAXFlyAway.org](http://www.LAXFlyAway.org) for more information.



# LAX Drop Off/Pick Up Locations

All FlyAway® buses drop off passengers on the Upper/Departures Level in front of each terminal at LAX. Passengers board buses on the Lower/Arrivals Level curbside in front of each terminal next to the BLUE LAX FlyAway® sign.



LAX FlyAway®

## FlyAway® Fares

ROUTES	Hollywood	Long Beach	Union Station	Van Nuys
Fare	\$ 8	\$ 9	\$ 9.75	\$ 9.75
All fares are one way. Two children age 5 and under may ride free with each paying adult. Fares and schedules are subject to change.				

## Tickets

Purchase your tickets online at [www.LAXFlyAway.org](http://www.LAXFlyAway.org). The FlyAway® bus service accepts American Express, MasterCard and Visa debit or credit cards for ticket purchases. Cash is NOT accepted on any route. Cash and credit cards may be used to purchase FlyAway® tickets from all Metrolink ticket vending machines for service at the Union Station location.

## Monthly Passes

For information on FlyAway® monthly passes and TAP-EZ transit passes, visit [www.LAXFlyAway.org](http://www.LAXFlyAway.org).

## FREE FlyAway® Ride for Metrolink Monthly Pass Holders

Metrolink Monthly Pass holders, who show proof of a flight to or from LAX on that day, may ride FlyAway® buses on that day for FREE between Union Station and LAX.



[www.LAXFlyAway.org](http://www.LAXFlyAway.org)  
1-866-iFLYLAX (1-866-435-9529)

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodations to ensure equal access to its programs, services, and activities. Alternative formats in large print, braille, audio, and other forms (if possible) will be provided upon request.