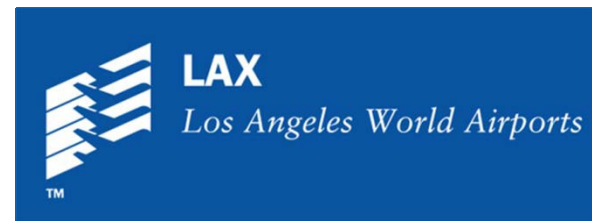


ADA, Airline Connector, City Bus Center, Economy Lot E FAQs



Schedule

Q: What are the hours of operation for the ADA shuttles?

A: The ADA shuttles operate between 06:00am and 00:00 midnight, 7 days a week.

Q: How long will it take for the ADA shuttle to finish one route?

A: It depends on the traffic conditions and holidays. All traffic moves one-way, counter clockwise around the Central Terminal Area. For live updates on the route and the wait time, please visit www.ridelax.com. This link is also mobile-friendly and can be downloaded as an app on the iPhone or Android.

Q: How long should I expect to wait for an ADA shuttle?

A: The ADA Shuttle is an on-call service. A wheelchair agent must first call with a pickup request. You may have to wait up to 25 minutes for the ADA shuttle from the time the agent's call is placed. Pickups are scheduled on a First Come-First Served Basis. The wait time depends on how many calls are in the queue. Airline agent or service company attendant must wait at the curb to assist in loading onto the shuttle. Our drivers are not allowed to leave the bus. For live updates on the route and the wait time, please visit www.ridelax.com. This link is also mobile-friendly and can be downloaded as an app on the iPhone or Android.

Location

Q: Where can I catch the ADA shuttles?

A: There are special handicapped loading zones marked at the terminals Upper/Departures Level roadway.

The ADA Shuttles transport passengers to points within the Central Terminal Area.

Payment

Q: Do I have to pay for the ADA shuttles?

A: The ADA shuttles are complimentary for all disabled customers and no more than 4 customers accompanying each disabled customer. The ADA shuttles will transport passengers between the terminals and to Lot C and vice versa. The ADA shuttles are dispatched on a call by call basis.

ADA, Airline Connector, City Bus Center, Economy Lot E FAQs



Contact

Q: What is the contact information for service?

A: Public should call (213) 344-4274 for ADA service. ADA Shuttles are dispatched to pick up locations. Drivers do not stop in response to hailing or waving from the curb.

Q: Where can I send in my comments or complaints about the ADA shuttle service experience?

A: If you have any comments or complaints, please send them to parking@lawa.org. ADA shuttle service also has customer survey cards located inside the shuttles.

Miscellaneous

Q: Are we allowed to bring service animals on the ADA shuttle?

A: Yes, disabled passengers are allowed to board with service animals and medical devices.



LAX SHUTTLE AIRLINE CONNECTION

Schedule

Q: What are the hours of operation for the Airline Connector?

A: The Airline Connector operates twenty-four hours a day 7 days a week, including holidays.

Q: Where do I find the Airline Connector schedule?

A: The "A" Shuttle continuously circles the Central Terminal Area, stopping at each terminal on the Lower/Arrivals Level. For live updates on the route and the wait time, please visit www.ridelax.com. This link is also mobile-friendly and can be downloaded as an app on the iPhone or Android.

Q: How long does the Airline Connector take to go around the Central Terminal Area (CTA)?

A: With normal traffic conditions and current construction, it takes around 30 minutes for the Airline Connector to complete one rotation around the CTA. The Shuttle stops at each terminal within the CTA at the BLUE LAX Shuttle & Airline Connections sign on the Lower/Arrivals Level.

ADA, Airline Connector, City Bus Center, Economy Lot E FAQs



Location

Q: Where do I catch the Airline Connector Service?

A: To use our shuttle service, travelers should board the LAX Shuttle under the BLUE LAX Shuttle & Airline Connections sign on the Lower/Arrivals Level islands in front of each terminal.

Q: What areas does the Airline Connector Service travel to?

A: The Airline Connector services the Central Terminal Area (CTA) only. It circles the CTA in a continuous loop, shuttling passengers from one terminal to another.

Payment

Q: How much does it cost to ride the Airline Connector?

A: The Airline Connector is complimentary to the public.

Contact

Q: Where can I send in my comments or complaints about the "A" shuttle service experience?

A: If you have any comments or complaints, please send them to parking@lawa.org.

Q: If I leave an item on the ADA or Airline Connector shuttle, who do I contact to retrieve it?

A: You may contact Lost and Found at (424) 273-7266. You may go to this link for more information: http://www.lawa.org/welcome_lax.aspx?id=1590.

Q: Who do I contact in case of an emergency?

A: To reach Airport Police, please call 424-646-7911.

ADA, Airline Connector, City Bus Center, Economy Lot E FAQs



LAX CITY BUS CENTER

Schedule

Q: What are the hours of operation for the LAX City Bus Center?

A: The City Bus Center/Lot South shuttle operates from 4:00 a.m. to 2:00 a.m. daily, including holidays.

Q: Where do I find the LAX City Bus Center Schedule?

A: The City Bus Center/Lot South Shuttle operates every 7-15 minutes between the City Bus Center and Central Terminal Areas, stopping at each terminal on the Lower/Arrivals Level. For live updates on the route and the wait time, please visit www.ridelax.com. This link is also mobile-friendly and can be downloaded as an app on the iPhone or Android.

Q: How long does the LAX City Bus Center take to go around the Central Terminal Area (CTA) and back to the City Bus Center?

A: With normal traffic conditions and current construction, it takes around 45 minutes for the City Bus Center to complete one rotation around the CTA and back to the City Bus Center. The Shuttle stops at each terminal within the CTA at the BLUE LAX Shuttle & Airline Connections sign on the Lower/Arrivals Level.

Location

Q: Where do I catch the City Bus Service Shuttle?

A: To use our shuttle service, travelers should board the LAX Shuttle under the BLUE LAX Shuttle & Airline Connections sign on the Lower/Arrivals Level islands in front of each terminal. Board the Bus that displays Lax City Bus Center/Lot South.

Q: What areas does the City Bus Center Service travel to?

A: The City Bus Center route services the LAX City Bus Center, Employee Lot South and the Central Terminal Area.

Payment

Q: How much does it cost to ride the Airline Connector?

A: Complimentary to the public.

ADA, Airline Connector, City Bus Center, Economy Lot E FAQs



Contact

Q: Where can I send in my comments or complaints about the “A” shuttle service experience?

A: If you have any comments or complaints, please send them to parking@lawa.org.

Q: If I leave an item on the shuttle, who do I contact to retrieve it?

A: You may contact Lost and Found at (424) 273-7266. You may go to this link for more information: http://www.lawa.org/welcome_lax.aspx?id=1590.

Q: Who do I contact in case of an emergency?

A: To reach Airport Police, please call 424-646-7911.



ECONOMY LOT E

Q: Where is Economy Lot E located?

A: Economy Lot E is conveniently located at 5455 W. 111th Street, near Los Angeles International Airport.

Q: How much does it cost to park my car at Economy Lot E? Is there monthly parking?

A: The hourly rate for Economy Lot E is \$4 or fraction thereof; with a maximum of \$12/day. For example, the cost of parking at Economy Lot E for 25 hours would be a total of \$16: \$12 for the first 24 hours, and \$4 for the additional hour. Monthly parking is not available at Economy Lot E.

Q: What are my payment options at Economy Lot E?

A: Cash and major credit cards (**including Visa, Master Card, American Express, and Discover**), as well as mobile payments (**Apple Pay[®], Google Wallet[®], Samsung Pay[®]**) are accepted at Economy Lot E.

ADA, Airline Connector, City Bus Center, Economy Lot E FAQs



Q: What are the hours of operation?

A: Economy Lot E is a 24 hour operation. We are always open.

Q: How long should I expect to wait for an Economy Lot E shuttle?

A: Shuttle service runs approximately every 15 minutes. Real time shuttle information can be found [here](#).

Q: Do I have to pay for the Economy Lot E shuttles?

A: There is no cost to use the shuttle.

Q: Are your shuttle buses compatible with wheel chairs or mobility scooters?

A: Economy Lot E has handicapped parking spaces and a bus with a lift for wheelchairs.

Q: Once I am at LAX, where does the shuttle drop off and pick up?

A: The designated shuttle pick-up and drop-off is located on the arrivals level at the Blue Shuttle Zone of each terminal.

Q: Are reservations required to park at the facility?

A: No, parking is available on a first-come, first-served basis. There is no reservation system available at this time. During holidays and peak periods, we suggest passengers leave ample time to find parking. For real time parking availability information, please call 310-893-4676.

Q: Will I be able to park in Economy Lot E if I have a large truck, trailer, RV, or camper?

A: Unfortunately, Economy Lot E does not accommodate oversized vehicles at this time.

Q: Is Economy Lot E equipped with Electric Vehicle Charging Stations?

A: No, Economy Lot E does not have electric vehicle charging stations.

Q: If I leave an item on the shuttle, who do I contact to retrieve it?

A: Please email parking@lawa.org or call 310-893-4676 to inquire about your lost items.

Q: Where can I send in my comments about my Economy Lot E experience?

A: If you have any comments, please click [here](#).